# Additional DC Government Agencies of Note

## **Department of Health**

Phone: (202) 671-5000

www.doh.dc.gov

#### **HIV/AIDS Administration**

Phone: (202) 671-4900

### Office of Human Rights

Phone: (202) 727-4559

www.ohr.dc.gov

## Metropolitan Police Department Gay and Lesbian Liaison Unit (GLLU)

On-Call Pager: 1-877-495-5995

Phone: (202) 727-5427

www.gllu.org

#### Office of Victim Services

Phone: (202) 727-3934

www.ovs.dmpsj.dc.gov

# **Mayor's Citywide Call Center**

Phone: 311

The purpose of the Citywide Call Center is to provide a "one stop" service experience for constituents, residents, and visitors in their search for DC government services, numbers, and information.

Dial 311, 24 hours a day, 365 days a year, to request scheduled services such as trash removal, potholes, bulk pickups, and recycling. Residents may also use this number to report a missed scheduled service, inquire about city agency phone numbers and hours of operation, and pursue other customer service-related items.

Dial 911 for all situations that require response from the Metropolitan Police Department or Fire EMS. If you are calling from outside DC, please dial (202) 737-4404 to reach the Citywide Call Center.

To submit a request online visit, http://src.dc.gov.

Government of the District of Columbia Adrian M. Fenty, Mayor

John A. Wilson Building 1350 Pennsylvania Avenue NW Suite 221 Washington, DC 20004

Phone: (202)727-9493 | Fax: (202)727-5931 E-mail: glbt@dc.gov | Web: www.glbt.dc.gov

# Office of Gay, Lesbian, Bisexual and Transgender Affairs



Government of the District of Columbia Adrian M. Fenty, Mayor

# The Mayor's Office of Gay, Lesbian, Bisexual and Transgender Affairs

The Office of Gay, Lesbian, Bisexual and Transgender Affairs (GLBT) is a permanent, cabinet-level office within the Executive Office of the Mayor established by statute in 2006 to address the important concerns of the District's lesbian, gay, bisexual and transgender residents.

The Office of GLBT Affairs works in collaboration with an Advisory Committee, appointed by the Mayor, to define issues of concern to the GLBT community and find innovative ways of utilizing government resources to help address these issues. The Office offers four services:



The John A. Wilson Building

# **Capacity Building**

The Office of GLTB Affairs provides limited consultation to organizations on capacity building and organizes workshops and trainings that focus on improving capacity and assisting nonprofit and community leaders.

## **Community Outreach**

Community Outreach is at the heart of the work of the Office of GLBT Affairs. The office works in partnership with, and provides support to, local organizations by: promoting community events through News & Notes, attending community meetings and addressing current issues in the community via town hall meetings, conferences, and advisory committee meetings that feature presentations by the Mayor and other members of the Administration.

## **Public Education**

The goal of the Public Education program is to organize a series of training and public education programs that help promote better utilization of government resources and foster exchange of ideas to improve the lives of District GLBT residents.

The Public Education program also works to facilitate access for DC government agencies and related service providers to model sensitivity training institutes on GLBT issues and ensure that the training provided by these agencies is culturally competent and appropriately addresses issues facing the GLBT community. For information on how to conduct GLBT sensitivity training, contact the office at (202) 727-9493 or glbt@dc.gov.

# Public Policy Development and Advocacy

The Public Policy Development and Advocacy Program advise the Mayor on important policy initiatives that directly affect the GLBT community by providing evidence-based and community-informed data/information.

The Office works to monitor the development and implementation of public policies that will have an impact on the GLBT residents', create and promote policies that build and maintain cultural competencies among DC government employees and liaise to the DC Council, US Attorney's Office, and DC government agencies on legislative and policy initiatives.

If you, or your organization, are interested in partnering with the office, or you would like to sign up to receive News and Notes, please contact the office at (202) 727-9493 or e-mail glbt@dc.gov.

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